

# M.B.bells<sup>Ltd</sup>

## Electrical Contractors

### Industrial • Commercial • Domestic

#### Terms Of Business

#### **1. Introduction**

These Terms of Business set forth the terms and conditions under which M.B.BELLS LIMITED agrees to provide electrical services to its clients. By engaging with the Contractor, the client agrees to be bound by these terms. Any variations or additions to these terms must be agreed upon in writing by both parties.

#### **2. Scope of Services**

The Contractor shall provide electrical services as agreed upon in the written quotation or proposal provided to the client. The scope of services may include electrical installations, repairs, maintenance, inspections, and any other services related to electrical systems.

#### **3. Quotations and Payments**

The Contractor shall provide the client with a detailed written quotation for the proposed work, including the scope of services, materials to be used, labour costs, and any applicable taxes. The quotation shall remain valid for 14 days from the date of issuance.

If in the event that works are instructed without a quotation required by the client, the price will be determined to include labour (this includes the time to travel to and from site and time to collect required materials), materials used and mileage.

Payment terms shall be outlined on the invoice. Invoices shall be provided by the Contractor to the client for all work completed and the customer will settle the invoice within 14 days of the invoice date.

#### **4. Work Schedule**

The Contractor shall strive to complete the agreed-upon work within the estimated timeframe provided in the quotation. However, certain factors, such as weather conditions or unforeseen circumstances, may affect the completion date. The client shall be promptly informed of any delays or changes in the work schedule.

## **5. Client Responsibilities**

The client shall provide the Contractor with full access to the premises where the work is to be carried out. It is the client's responsibility to ensure that all necessary permissions, permits, and approvals required for the work have been obtained before the commencement of the project.

The client shall also ensure that the site is safe and free from any hazards that could impede the Contractor's work. In the event that the client fails to fulfill these responsibilities, the Contractor may suspend the work until the necessary conditions are met.

## **6. Warranty and Liability**

Warranty Coverage:

6.1.1. We warrant all our electrical work against defects in materials and workmanship for a period of 1 year from the date of project completion, subject to the terms and conditions stated herein.

6.2. This warranty covers only the specific electrical work we have performed and does not extend to any third-party equipment, fixtures, or components supplied by others, unless explicitly stated in writing.

Warranty Exclusions:

6.2.1. This warranty does not cover damages resulting from improper use, abuse, neglect, unauthorized modifications, or any act or omission by anyone other than our authorized personnel.

6.2.2. Damages caused by acts of nature, accidents, fire, floods, lightning, power surges, or any other external events beyond our control are not covered under this warranty.

6.2.3. Any repairs or modifications performed by unauthorized personnel, other contractors, or individuals not approved by us will void this warranty.

6.2.4. This warranty does not cover any defects or issues arising from non-compliance with applicable electrical codes, regulations, or any changes made to the electrical system without our prior approval. Unit 6b Rowan House, Sheldon Business Park, Chippenham, SN14 0SQ Tel. 01249 56 99 00 Email. [info@mbbells.co.uk](mailto:info@mbbells.co.uk)

Warranty Claims:

6.3.1. To initiate a warranty claim, the customer must notify us in writing within 14 days of discovering the alleged defect or issue.

6.3.2. The customer must provide us with reasonable access to the premises and an opportunity to inspect and rectify the claimed defect or issue before any warranty services are provided.

6.3.3. In the event of a valid warranty claim, we reserve the right to repair, replace, or provide a refund for the defective electrical work, at our sole discretion.

Limitations of Liability:

6.4.1. Our liability under this warranty is limited to the cost of repairing or replacing the defective electrical work as determined by us.

6.4.2. We shall not be liable for any indirect, incidental, consequential, or special damages arising from the use or inability to use the electrical work covered under this warranty.

Transferability:

6.5.1. This warranty is non-transferable and extends only to the original customer who contracted our electrical services.

Modifications to the Warranty Policy:

6.6.1. We reserve the right to modify or amend this warranty policy at our discretion. Any changes will be effective from the date of publication on our official website or by providing written notice to customers.

By accepting our electrical services, you acknowledge that you have read, understood, and agreed to the terms and conditions outlined in this warranty policy. Should you have any questions or require further clarification, please contact our customer service department.

## **7. Termination**

Either party may terminate this Agreement by providing written notice to the other party. In the event of termination, the client shall be responsible for paying the Contractor for any work completed up to the termination date, along with any applicable cancellation fees.

## **8. Dispute Resolution**

Any disputes arising from this Agreement shall be resolved amicably through negotiation between the parties. If a resolution cannot be reached, the parties agree to pursue mediation or arbitration as a means of dispute resolution.

## **9. Confidentiality**

Both parties shall treat all information shared during the course of the project as confidential and shall not disclose it to any third parties without the other party's written consent.

By Instructing MBBELLS LIMITED to completed electrical works, the client acknowledges that they have read and understood these Terms of Business and agree to be bound by them.